



2022 SPA AND SPA ACCESSORIES WARRANTY POLICY WATER'S EDGE DEALER SPAS

Effective January 1, 2015 & Later

Water's Edge "ALL"-

Shell Structure: 5 Years Not To Exceed 63 Months

Frame Structure: 5 Years Not To Exceed 63 Months Excludes damage due to neglect, dry-rot, wet-rot, rodent or insect infestation, and improper installation.

Major Equipment Components "Equipment Pack / Heater / Pump": 2 Years Not To Exceed 27 Months

Plumbing: 2 Years Not To Exceed 27 Months

Labor: 2 Years Not To Exceed 27 Months

Minor Components: Ozone / Salt System / Skirting / Jet Faces / Pillows 1 Year

Spa Cover: 90 Days

Audio Components- 6 Months

Not Covered: Fuses / Valve Handles / Filters / Chemical Issues / Improper Winterizing / Customer Neglect

WARRANTY DOES NOT COVER TRAVEL OR MULTIPLE TRIP CHARGES

SERVICE BY AN UNAUTHORIZED TECHNICIAN VOIDS THE SPA WARRANTY

WARRANTY VOID IF SPA IS NOT ON A FLAT CEMENT FOUNDATION

WARRANTY APPLIES TO ORIGINAL PURCHASER ONLY

WARRANTY IS VOID IF THE SPA IS MODIFIED FROM ORIGINAL DESIGN AS BUILT

WARRANTY CLAIMS MUST BE SUBMITTED FOR REIMBURSEMENT WITHIN 45 DAYS OF THE SHIPPING DATE OF THE REPLACEMENT PARTS

WARRANTY POLICIES REQUIRE THE RETURN OF THE DEFECTIVE COMPONENTS IN ORDER TO RECEIVE A CREDIT FOR THE REPLACEMENT PARTS SHIPPED

SPA WARRANTIES ARE ONLY EXTENDED 90 DAYS PAST THE SHIP DATE OF THE SPA FROM THE MANUFACTURING FACILITY

SPA PARTS ARE INSPECTED UPON RETURN AND IF FOUND TO BE OUT OF THE WARRANTY POLICY PARAMETERS THEY WILL BE RETURNED AND NOT CREDITED